

Refund Policy

If you are not satisfied with the service you receive, please let the clinic Co-ordinator / Manager know within 24 hours of the service. A complimentary redo of the service will be offered which will need to be used within 7 days.

We do NOT ISSUE refunds on clinic services. Unlike products, services cannot be returned. Service charges include the service performed including time used to perform the service as well as the room and products.

Due to the uniqueness of every client, the complexity of the skin and underlying muscle, there are no guarantees in results. If you are not confident in the recommendations being made during the consultation process, and only you can decide this, please DO NOT proceed with the service or future services offered.